

## Booking Terms and Conditions

**Reservations, deposit and payment** – Our property 'La Lande' is offered for holiday rental subject to acceptance of the Booking Terms and Conditions sent with the booking form. You should complete and sign the booking form and return it either via email or post. Once your payment of the non-refundable deposit (25% of the total rent due) has reached our bank account you will receive a receipt of payment and confirmation of your reservation details and this constitutes the formal acceptance of the booking. The balance of full payment is payable 8 weeks before the start of your holiday. Bookings less than 8 weeks in advance of the date of arrival must be paid in full to secure the property. Failure to pay the balance (or total amount, as the case maybe) on time will constitute cancellation, and will result in loss of deposit.

**Prices** – The property is considered self-catering and is fully furnished and equipped. The rental price includes bed linen and house towels.

**Damage/Security Deposit** – A returnable security deposit of 250 Euros is required to cover any damages or breakages. This security deposit is payable upon arrival. The deposit will be returned, minus any costs within 2 weeks of your departure date. In cases when damages exceed the security deposit amount, the renter is obliged to pay the full cost of the damages.

**Alteration and cancellation by us** – In the unlikely event that it is necessary to make an alteration or to cancel the holiday accommodation due to events beyond our control, we will inform you as soon as possible and we will refund all monies paid and shall be under no other liability.

**Cancellations by you** – Cancellations of a holiday will automatically result in the loss of the 25% deposit. For cancellations made more than 8 weeks prior to arrival any balance payment over the 25% will be refunded. Cancellations made less than 8 weeks prior will forego the full amount unless we are able to re-let the property in which case any payments made over the 25% deposit will be refunded, minus any additional advertising costs to us in trying to re-let the property.

**Number of people** – The maximum number of people to reside in the property must not exceed the number on our advert.

**Arrival and Departure** – All rental periods are Saturday to Saturday and commence at 5.00pm on the first Saturday and finish at 10.00am on the last Saturday. Please let us know in advance your expected time of arrival.

**Pets** – No pets are allowed.

**Security and Valuables** – We cannot be held responsible for the loss of valuables left in the accommodation.

**Property Cleaning** – The accommodation will have been cleaned before your arrival at the start of the rental period and we require the property to be left clean and tidy, by you, at the end of the rental period.

**Heating** – As property rentals are during the summer, heating is not included. If you require heating, it can be arranged for a nominal charge.

**Your Responsibility** – You must maintain the holiday accommodation and all furniture, fittings, effects and equipment in the same condition as at the commencement of the holiday and leave the

holiday accommodation in the same state of cleanliness and general order in which it was found. You are responsible for all damage or loss which occurs to the property and its contents during your occupation. You must report to us, without delay, any defects in the property or breakdown in any equipment in the property or garden. Arrangements for repair/ or replacements will be made as soon as possible.

**Terms and conditions** – the booking terms or conditions will be those that apply to your holiday and you agree to be bound by them. Receipt by us of your deposit will constitute your acceptance of all the Booking Terms and Conditions.